

## **WHAT WOULD YOU DO IF.....**

1. While talking to a group of adults and children, a very graphic breeding takes place right in front of you. One of the kids wants to know what's going on, what do you do?
2. You see a child pick up rocks and throw them at the seals; the parents apparently see him/her but do nothing. What would you do?
3. While talking to a group of people, a bull grabs a pup and shakes it violently, killing it, and the woman next to you starts screaming. What do you do?
4. You are close enough to hear a man explain to his son that what he sees on the beach are sea lions/walruses. What do you do?
5. Someone says to you, "I was here years ago and could go down on the beach. Now I can't. How come?" What do you do?
6. A pup who has gotten separated from its mother has been continually bitten and injured by other moms and is now bleeding and apparently exhausted. Visitors ask why you don't go down and try to save it. What do you do?
7. After answering a question from the crowd, one of the visitors states that what you have just said is incorrect and proceeds to give a completely different answer. What do you do?
8. You hear a fellow docent give the wrong information to a visitor. What do you do?
9. You see a visitor trying to take a picture of his traveling companion and you are not at that moment busy talking to other people. What do you do?
10. A woman comes to you and says that her car won't start because she left her lights on. What do you do?